



Brigitte Goulard

Senior Counsel

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Education

LLB, 1987, University of Ottawa

Bar Admission

Ontario, 1989

Practice

Brigitte is co-head of the firm’s Consumer Protection Practice. She has more than 25 years working in the financial services sector including the banking, insurance, and financial cooperative sector. Her practice focuses on consumer protection matters and regulatory issues relating to financial institutions.

Professional Involvement

Prior to joining Torys, Brigitte was the Deputy Commissioner of the Financial Consumers Agency of Canada. In this capacity she oversaw the Agency’s Supervision and Enforcement division. She has also held senior roles in the financial services industry in Canada, including having been General Counsel and Chief Compliance Officer at TD Meloche Monnex, Vice-President, Pan-Canadian Development at Desjardins Group and Vice-President, Policy at Credit Union Central of Canada.

Brigitte taught financial institutions legislation and securities regulations while a sessional lecturer at the Law Faculty of the University of Ottawa and lectured on the Canadian banking system at the Law Faculty of Palacky University in the Czech Republic.

Brigitte was a member of the OECD/G20 Task Force on Financial Consumer Protection and in this capacity participated in the implementation of the G20 High level Principles on Financial Consumer Protection.

Insights

The challenge of consumer disclosure
September 19, 2019

Canada must take action on open banking: Senate committee
July 10, 2019

Public naming now mandatory for violations of anti-money laundering laws
July 4, 2019

Consumer data: asset, responsibility and potential liability
June 26, 2019

Be careful what you advertise: new *Canada Elections Act* requirements
June 24, 2019

Compliance for a new era of anti-money laundering enforcement
June 18, 2019

The new consumer protection regime in Québec
May 28, 2019

FCAC enforcement: the new context
April 23, 2019

Canada's new consumer protection code
April 2, 2019

Open banking, retail innovation and other Budget 2019 highlights for Canada's financial sector
March 22, 2019

FINTRAC's new AMP policy: Does it solve issues only to create others?
February 21, 2019

Stronger financial consumer protection and credit contract requirements ahead
January 24, 2019